

# Library Development Division News

[www.lib.az.us/extension](http://www.lib.az.us/extension)

## Mark Your Calendar!

✍ **October 3—Apache Junction** **October 4—Phoenix** **October 21—Prescott**  
Customer Service

✍ **October 6—Glendale**  
Tour of Bead Museum Library

✍ **October 16-22**  
Teen Read Week  
[www.ala.org/ala/valsa/teenreading/teenreading.htm](http://www.ala.org/ala/valsa/teenreading/teenreading.htm)

✍ **October 26—Phoenix**  
Investing in Your Future

✍ **November 14-20**  
Children's Book Week  
[www.cbcbbooks.org/cbw](http://www.cbcbbooks.org/cbw)

✍ **January 12, 2006—East Flagstaff**  
**January 13, 2006—Tucson**  
Arizona Reading Program workshop with manual editor Patti Sinclair

✍ **January 25, 2006—Phoenix**  
Performer's Showcase for Youth Services Librarians

## Arizona State Library, Archives and Public Records

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Fax: 602-364-2257  
E-mail: [ldd@lib.az.us](mailto:ldd@lib.az.us)



## Continuing Education Events

Register at [www.lib.az.us/eventreg](http://www.lib.az.us/eventreg) for the following continuing education opportunities:

- **Dealing with Difficult Patrons with Confidence**

This self-paced online tutorial provides a basic tool-kit that can be applied to manage a variety of difficult patron situations.

- **Web Technology Day**

**September 16, 2005—Phoenix**

Come see different approaches to integrating your customer services into a web format.

- **The Changing Role of the Librarian**

**September 20, 2005—Phoenix**

Learn how the role of those who work in libraries is changing and how you must change to survive.

- **We All Must Be Leaders**

**September 20, 2005—Phoenix**

Learn about the tools and concepts you need to recognize and develop leadership capacities in yourself and in others.

- **Bibliostat Connect**

**September 22, 2005—Phoenix**

This web-based tool can be used to statistically compare your library to others. Come learn more!

- **Telling Your Library's Story with Statistics**

**September 22, 2005—Phoenix**

Jeanne Goodrich shows how to use your library's quantitative data to create effective presentations that tell the library's story.

- **A Teen Advisory Board (TAB) Can Work for You, Too!**

**September 22, 2005—Prescott Valley**

**September 26, 2005—Phoenix**

This fun and informative workshop will teach you how to start or enliven a Teen Advisory Board.

Visit <http://ci.show-low.az.us/departments/library/> for information about:

- **White Mountains Storytelling Festival**

**September 16-18, 2005**

The festival includes a workshop by Kathryn Reisdorfer on Creating Excitement, Understanding and Love of History, that can be taken for CE credit through Yavapai College. Contact Wendy Kochheiser, [wkochheiser@ci.show-low.az.us](mailto:wkochheiser@ci.show-low.az.us) or 928-532-4073, for more details.

## Project Updates

- **2005 State Library Continuing Education/Training Survey**

Please take the time to complete our online survey. It should not take longer than 5 minutes for you to complete and will help us in planning our training events for the upcoming year. Feel free to distribute among your co-workers as well. You may access the survey at:

<http://www.zoomerang.com/survey.cgi?p=WEB224L3DVTTF3>.

- **Building Arizona WebJunction Together**

Explore WebJunction and learn how other libraries are using technology to expand services and professionally manage a library/cultural institution. Then, help us build our Arizona Community on WebJunction. It is your site and we want to showcase your ideas. Join our Arizona Community on WebJunction. Register today at <http://az.webjunction.org>. It's free! For details, contact Mala Muralidharan, [mala@lib.az.us](mailto:mala@lib.az.us), or Joan Clark, [jclark@lib.az.us](mailto:jclark@lib.az.us).

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